

CableSniffer Operating Manual

Product Code: CS1

Version: 12

December 2012

www.eatechnology.com

Contents

1	Record of Changes		
2	EA Technology Range of Products		
3	EA Technology Training Courses		
4	Declaration of Conformity		
5	Introduction		
6	Safety Note		
7	Warnings		
8	Kit Contents		
9	Producing a Sample Hole 9.1 Searcher Bar System 9.2 Tar Plug Hole Repair System 9.3 Drill System 9.4 Epoxy Hole Repair System 9.5 Foam Plugs	9 9 10 11 11	
10	CableSniffer™ Description 10.1 Case 10.2 Control Panel 10.3 Alarm Lights 10.4 Sensor Straws 10.5 Searcher Bar System 10.6 Drill System 10.7 Inline Filter Assembly 10.8 Filter Assembly Components 10.9 Changing the Filter Paper and Particle Filter 10.10 Batteries 10.11 Battery Charger 10.12 Alarm	14 14 14 15 15 16 17 18 18 19 19	
11	Operation 11.1 Starting up the CableSniffer™ 11.2 Set the Display to PPM 11.3 Using the CableSniffer™ to Locate a Cable Fault 11.4 Turning off the CableSniffer™	22 22 23 23 24	
12	Batteries 12.1 Displaying the Battery Voltage 12.2 Low Battery Alarm 12.3 Recharging NiMH Batteries	25 25 25 26	
13	Low Flow Alarm		
14	Sensor Failure Alarm		

EA Technology		CableSniffer Operating Manual	1332/L/01/3
15	Specifications 15.1 Sensor 15.2 Indicators 15.3 Power Supplies 15.4 Dimensions 15.5 Environmental	3	27 27 27 27 27 27
16	Warranty Policy		28
17	Calibration	28	
18	Repair	28	
19	Waste Electrical and E	29	
20	Note	29	
21	Product Support	29	

30

31

Contact Us

22

Notes

1 Record of Changes

Date	Drawing Number	Changes
17/12/2012	1332/L/01/3	Tips section – removed Kit Contents – updated Power supply specification – updated Filter Assembly – new design Battery charger – new design Control panel – new image

2 EA Technology Range of Products

Partial Discharge Instruments

UltraTEV Detector™ - hand held, dual sensor, Partial Discharge (PD) detector, which enables swift and simple 'first pass' identification of potentially damaging HV equipment faults and MV equipment faults before they become failures.

UltraTEV Plus+™ - advanced hand held, dual sensor, Partial Discharge (PD) detector, which enables more detailed identification and comparison of PD activity across multiple substation assets.

UltraMet Plus+™ - simple hand held tool for measuring Partial Discharge (PD) activity by detecting ultrasonic sound. The sounds detected are displayed on screen as decibel readings, as well as relayed to headphones as an audible signal

UltraTEV Locator™ - simple to use tool that can measure and record the exact location of Partial Discharge (PD) activity to within 10cm in any substation assets, including cables and overhead equipment. The most versatile PD investigation unit in the world, it can identify faults before they become failures and deliver an accurate assessment of asset condition

UltraTEV Alarm™ - PD system that combines all the benefits of EA Technology's award winning Partial Discharge (PD) detection and monitoring, in one simple to install, automatic set up. It can monitor over 100 assets simultaneously and raise the alarm if one or more reaches critical PD levels.

UltraTEV Monitor™ - The ultimate system in EA technology's PD instrument range, the UltraTEV Monitor™ is much more than a fault detection and alarm system. It is the most powerful tool ever developed for collecting and recording information on the condition of large numbers of assets. It detects and locates, measures and monitors, records and analyses all the data from all your substation equipment, including cables, to give you unrivalled information on the condition of your assets.

PD Monitor GIS™ - purpose designed, retrofit condition monitoring system for all commonly used pressurised Gas Insulated Switchgear (GIS). It provides 24 hour detection, location and analysis of PD activity to identify faults early and avoid costly failures and repairs.

Ultrasonic Contact Probe™ - high tech detector that can identify the sounds of surface discharge activity in sealed chambers by monitoring the vibrations produced in the chamber walls. Designed to work with EA Technology's extensive portfolio of Partial Discharge instruments, including the UltraTEV Plus™, UltraTEV Locator™ and UltraTEV Monitor™.

UltraTEV Calibration Checker™ - instantly checks whether your UltraTEV Detector or UltraTEV Alarm Nodes are operating within specification

Cable Instruments

CableSniffer™ - Locate underground LV cable Faults in minutes, with fewer excavations, less disruption and lower costs.

Field Instruments

PURL™ - Pole Ultrasonic Rot Locator™ is the world's most effective instrument for accurately establishing the condition of pine poles, producing accurate condition assessments without the guesswork of hammer tests or the intrusion of drill through tests.

Polarity Test Kit [™] - comprises an accurate and versatile Polarity Test Pen and a Test Pen Checker, in one lightweight, portable unit that is essential for safe working around potentially live cables. It detects live cables in all standard 220-250V 50/60Hz supplies, with or without current flow.

Extended Voltstick™ - essential safety tool for identifying low voltage cables that have been damaged during excavations.

3 EA Technology Training Courses

Msc in Power Asset Management

Postgraduate Certificate Postgraduate Diploma Master of Science

Substations

Partial Discharge Insulating Oil Handling & Analysis Switchgear Technology for Power Systems SF6 Training Substation Earthing Transformers for Power Systems Substation Design Course

Cables

Power Cable Fault Location Cables for Power Systems (Part 1) Cables for Power Systems (Part 2) Oil Filled Cables

Protection

LV/HV Protection Power System Protection Commissioning & Testing

For further information on our complete range of products, services and training courses please contact:

Email: sales@eatechnology.com

4 Declaration of Conformity

Manufacturers Name: EA Technology Ltd

Manufacturers Address: Capenhurst Technology Park

Capenhurst Chester CH1 6ES UK

Product Type: CableSniffer™

Model Number: CS1

I hereby declare that the equipment specified above conforms to the provisions of the **EMC Directive 2004/108/EC** on Electromagnetic Compatibility (EMC). Having met the requirements of the following standards:

EN 61000-6-2: 2001 IMMUNITY STANDARD (INDUSTRIAL ENVIRONMENT)

EN 61000-6-3:2001
EMISSION STANDARD (RESIDENTIAL, COMMERCIAL and LIGHT INDUSTRY ENVIRONMENT)

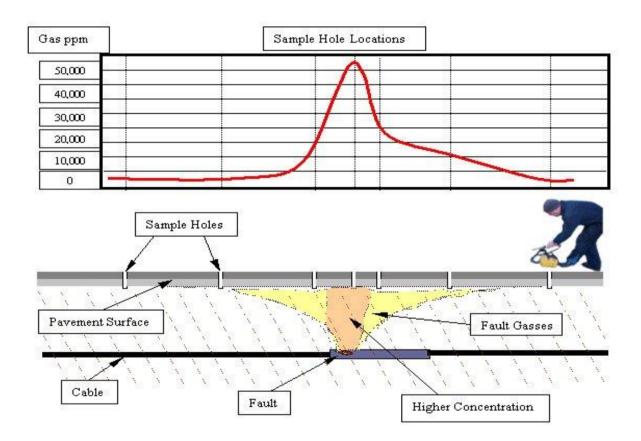
Robert Davis

Chief Executive Officer EA Technology Group Ltd

5 Introduction

The CableSniffer™ is used to detect the highest concentrations of 'fault' gases within a target area previously identified using existing fault location methods. It is recommended that the cable position is first located using standard Cable Avoidance Tool (CAT) technology. A small hole is made in the pavement surface to a depth of 200 mm (8 inches), the CableSniffer™ samples for the presence of fault gases. This is repeated until the location of the highest reading is obtained, this being the location of the fault. Accuracy of fault location is approximately half a metre.

The CableSniffer™ is built for rugged reliability and ease of use and includes the latest innovations in gas detection technology.



6 Safety Note

Use of the Searcher Bar or the Drilling method of making holes in congested pavements requires any distribution cables, or other services, to be positively and accurately located before the hole is made. The maximum depth of the hole depends on construction of the pavement. For the CableSniffer to operate, the drilled hole must penetrate the construction of the pavement so that the CableSniffer is sampling the gasses trapped beneath. However, to reduce the risk of the drill penetrating the cable, the hole must be shallower than the standard depth for burying electricity cables in the country of operation. For example, in the UK, it is recommended that the holes be no greater in depth than 200mm. For use in countries other than the UK, where cable depths and pavement construction is likely to be different, operators are recommended to perform a risk assessment before providing advice to staff on the maximum hole depth.

7 Warning

The CableSniffer $^{\text{TM}}$ is designed for the detection of **cable fault gases only**. It is not designed to detect domestic gas leaks or dangerous sewer gases and must not be used for this purpose, as it will give a misleading response.

8 Kit Contents

CableSniffer Searcher Bar System

- CS1 CableSniffer
- Dual Supply Battery Charger (inc. vehicle charger)
- Carry Case
- Operating Manual
- Sensor Straw pck 10
- Filter Paper pck 4
- Particle Filter pck 4
- Connector Hose
- In-line Filter Assembly
- Top Hat Adaptor

CableSniffer Drill System

- CS1 CableSniffer
- Dual Supply Battery Charger (inc. vehicle charger)
- Carry Case
- Operating Manual
- Sensor Straw pck 10
- Filter Paper pck 4
- Particle Filter pck 4
- Connector Hose
- In-line Filter Assembly
- Sensor Straw Adaptor

Spares and Accessories

For CableSniffer spares and accessories please contact:

Email: sales@eatechnology.com

9 Producing a Sample Hole

9.1 Searcher Bar System

The Searcher Bar is a device for making a hole in the pavement or road surface to allow for a gas sample to be taken. Gas distribution utilities have, for many years, used this technique for preparing holes for gas leak detection. All of the procedures surrounding this method are well understood with hole reinstatement practices agreed with Local Authorities, and the equipment readily and cheaply available. This method is best suited to asphalt surfaces.

SAFETY NOTE: It is absolutely essential that all cables are located and marked prior to using the Searcher Bar using CAT techniques. If possible the depth of the cables needs to be ascertained before using the Searcher Bar. Use the Searcher Bar approximately 150 mm (6 inches) from the centre line of the cable run.



Searcher Bar

Searcher Bar Inserted

When marking the centre line of a cable run, do not use an aerosol marker as some of these can affect the CableSniffer™ and give a false reading.

The Searcher Bar supplied is an insulated 'slide' hammer which produces a 16 mm x 200mm deep hole in a paved surface. The insulation is rated to 22 kV and each Searcher Bar is marked with a serial number to allow a record to be kept of insulation checks.

Because the amount of gas produced by a fault is small, it is important that the CableSniffer™ is used immediately after the Searcher Bar is removed from the hole. If the hole is allowed to breathe, the fault gasses will dissipate. It is advised to make the CableSniffer™ ready to use before using the Searcher Bar.

9.2 Tar Plug Hole Repair System

When the cable fault has been found and repaired, there will be holes made by the Searcher Bar outside of the excavation site. These will need to be repaired to the Local Authorities specification. An acceptable method is to use Tar Plugs.

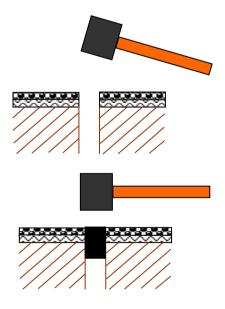




Hole made by the Searcher Bar

Repairing the hole with a Tar Plug

Place the Tar Plug in the hole and then hammer flat to complete the repair.



9.3 Drill System

Because of difficulty experienced using the Searcher Bar on heavy concrete pavements, or the damage caused when used on decorative paving, EA Technology has introduced a Drill System. This system utilises a heavy duty 24 volt battery drill to drill an 8 mm hole.

To achieve a comfortable stance for the Operator an Extension Bar can be purchased which plugs into the drill chuck. A standard SDS 8mm drill bit plugs directly into the Extension Bar.



Bosch 24 volt battery drill fitted with Extension Bar and 200 x 8 mm drill bit

Because of the small diameter (8 mm) of the drill, holes are easily and quickly drilled in heavy concrete.

It is important to clear the dust away from the hole before using the CableSniffer™ to reduce the amount of dust drawn into the instrument.

9.4 Epoxy Hole Repair System

Because of the small diameter of the drilled hole, the use of specially developed epoxy filler has been adopted as an approved repair method. The system consists of an epoxy and hardener twin pack cartridge, mixer nozzle, applicator gun, and foam plugs.

The epoxy cartridge has a special plug moulded on to the end which, when knocked off with care, can be used to reseal the cartridges taking care to plug the hardener side and the epoxy side with the corresponding sides of the plug.

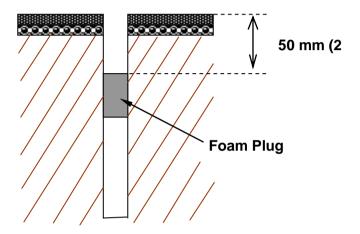


Applicator Gun with twin pack epoxy cartridge and mixer nozzle

Having removed the plug, attach the mixer nozzle to the cartridge and fit the assembly into the applicator gun. The epoxy mixes with the hardener as it passes down the nozzle during hole filling. When all of the holes have been filled the nozzle will need to be discarded as the mixed epoxy will set. This will occur approximately 15 minutes after the last hole was filled.

9.5 Foam Plugs

As the epoxy hardener mix cures it becomes hot and thins. If a foam plug is not first inserted into the hole, this mix will 'run' into the ground requiring considerable extra epoxy filler. It is possible that the hole will never be filled. To avoid this, small foam plugs are provided to block the holes. A single plug is placed in the hole and then pushed down to approximately 50 mm (2 inches). This will ensure that a single application of the epoxy filler is sufficient.



10 CableSniffer™ Description

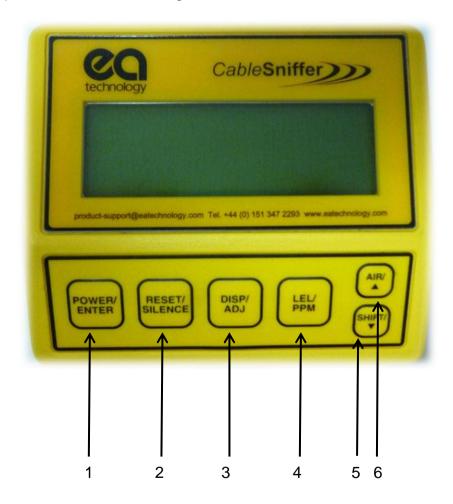
10.1 Case

The CableSniffer[™] has a plastic case with a full-sized handle. The high visibility case is shielded to reduce EMC problems. The system is lightweight and balanced, which makes the CableSniffer[™] easy to carry and use for extended periods. A foam rubber gasket between the top and bottom case components is water and dust resistant.

10.2 Control Panel

The control panel is at the top of the CableSniffer™. The touch-pad buttons reduce the risk of accidental activation. The dot matrix display simultaneously shows the gas reading.

The control panel includes the following six buttons.



Button	Function(s)
(1) Power/Enter	Turns the CableSniffer™ on and off.
(2) Reset/Silence	Silences and resets the audible alarm if the CableSniffer™ detects fault gases in higher concentrations than programmed calibrated for.
(3) Disp/Adj	Activates display modes.
(4) LEL/PPM	Press the LEL/PPM button on the Control Panel to change the display to the normal operating display
(5) Shift/ ▼	Not used in detection mode
(6) Air/▲	Activates the demand-zero function (automatically resets the CableSniffer™ in fresh air conditions).

10.3 Alarm Lights

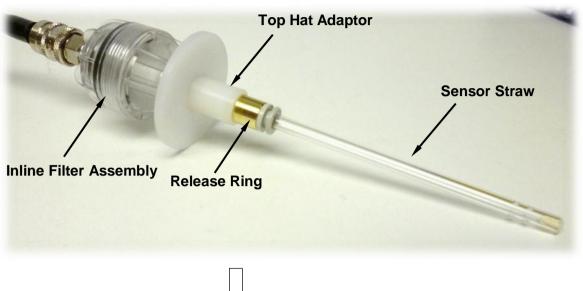
Two ultra-bright, red LED's provide visual alarms for excess gas concentrations and malfunctions. They are mounted on the top rear of the case for the greatest visibility. Continual exposure to high fault gas concentrations will cause damage to the sensors.

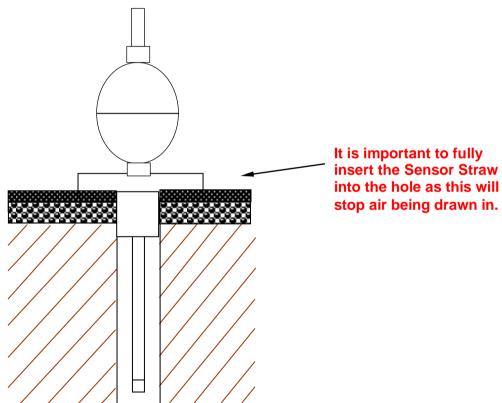
10.4 Sensor Straws

The Sensor Straw is used with both the CableSniffer Searcher Bar System and CableSniffer Drill System. When used with the Searcher Bar system a Top Hat Adaptor is required.

The Sensor Straw can not be cleaned easily and it is recommended that a new Sensor Straw is fitted for each new cable fault job. This will ensure that on 'start up' of the CableSniffer™, the automatic calibration will not pick up gas contamination from the previous fault location and reduce its sensitivity.

10.5 Searcher Bar System

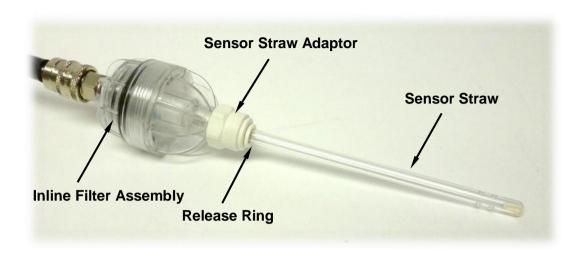


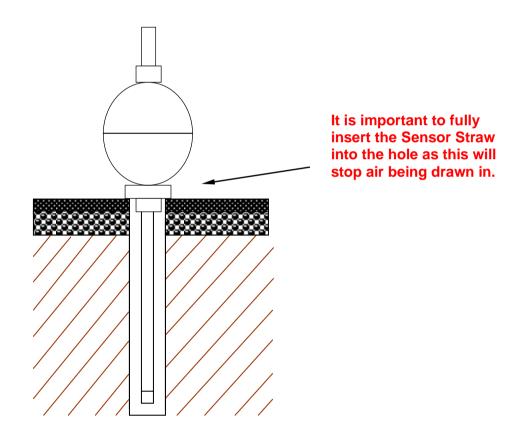


Sensor Straw for use with Searcher Bar System

A top hat adaptor screws directly into the inline filter assembly, and the Sensor Straw is a 'push fit' into the top hat adaptor. The top hat adaptor is fitted with a release ring, which when pressed in using a thumb nail, allows the Sensor Straw to be easily removed.

10.6 Drill System





Sensor Straw for use with Drill System

A Sensor Straw adaptor screws directly into the inline filter assembly, and the Sensor Straw is a 'push fit' into the adaptor. The adaptor is fitted with a release ring, which when pressed in using a thumb nail, allows the Sensor Straw to be easily removed.

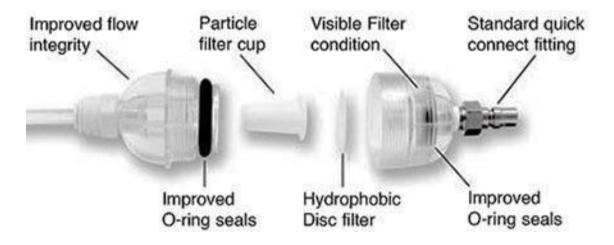
10.7 Inline Filter Assembly

This filter paper and particle filter are extremely important to the reliable functioning of the CableSniffer™ as they not only keep dust out of the electronic sensors, but also water. It is recommended that the filter paper and particle filter are cleaned regularly during use, particularly when used with the Drill System which produces large quantities of dust.

When subjected to water the filter paper immediately swells and blocks the air path causing the Low Flow Alarm to operate on the CableSniffer[™]. This stops water getting into the instrument which would result in expensive damage. When the filter paper is wet it can either be dried out if a suitable heat source is available, or replaced with a new one.

10.8 Filter Assembly Components





10.9 Changing the Filter Paper and Particle Filter

Access to the filter paper and particle filter is gained by unscrewing the filter assembly body. Replace the particle filter and place a new filter paper on top of the particle filter. Screw the other half of the filter assembly on top. Ensure that the two black rubber 'O' rings remain in place to prevent dust and water bypassing the filters and causing damage to the instrument.

10.10 Batteries

The re-chargeable batteries fitted to the CableSniffer™ are Nickel Metal Hydride and when fully charged have the capacity to continuously operate the instrument for 24 hours. When the CableSniffer™ is first switched on the screen displays the minimum voltage required for the instrument to operate correctly, and the voltage available from the batteries. When fully charged this is between 5.6 and 5.8 volts.

10.11 Battery Charger

The battery charger is suitable for use with both mains $(100 - 240 \text{V} \sim 50 - 60 \text{ Hz})$ and vehicle systems (12 - 16 VDC) or 24 - 32 VDC.

When the charger has been plugged into the CableSniffer™ and either the mains supply or a vehicle supply, the RED led will FLASH as the charger ascertains the condition of the batteries. If there is a fault with the batteries, the RED led will continue to Flash. If the batteries are OK, the charger will switch to charging and the RED led will become CONTINUOUS. When the CableSniffer™ batteries are fully charged the GREEN led will become CONTINOUS. The charger can be left in this state indefinitely and will not over charge the batteries.



To use the charger from a vehicle system (12VDC or 24VDC) the supplied adaptor needs to be plugged into the vehicle cigar lighter socket and into the socket on top of the charger.





The battery charger will be supplied in the UK with the standard 13 amp three pin plug but by operating a small clip on the back of the charger, this can be changed to any of three other types of plug standard in other countries of the World.



Adaptors available for Battery Charger

10.12 Alarm

An alarm will sound when fault gas concentrations detected are greater than the calibrated limit. Continual exposure to high fault gas concentrations will cause damage to the sensors.

In addition an alarm will sound if a 'low flow' condition is detected.

11 Operation

This section describes the CableSniffer™ in normal operating mode. It includes procedures to start up the CableSniffer™, set the screen to display ppm, use the CableSniffer™ to locate a cable fault, and shut down the instrument.

11.1 Starting up the CableSniffer™

- 1. Connect the sample hose to the CableSniffer's quick connect inlet fitting.
- 2. Connect the Inline Filter and Sensor Straw assembly to the hose connector.
- 3. Press and hold down the POWER/ENTER (1) button for 1 second. The Battery Voltage screen will display.

The Battery Voltage screen displays the minimum usable and actual battery voltage (for example, 6.0V). If the battery voltage is too low, the CableSniffer™ will not continue.

BATTERY MIN. 4.5V BATTERY NOW 6.0V

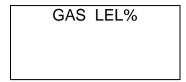
The following screen displays while the CableSniffer[™] checks itself for proper operation. An alarm will sound if a malfunction occurs.

SELF DIAGNOSIS 10 SECONDS TO GO

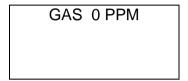
STAND BY <GAS>

When the CableSniffer™ successfully completes its self-check, the "OK" message displays in place of the STAND BY message, then the normal operation screen displays. The CableSniffer™ sounds a double tone to indicate it is in normal operation.

11.2 Set the Display to PPM



Press the LEL/PPM button (4) on the Control Panel to change the display to the normal operating display.



WARNING: New units tend to register a few hundred ppm, this is due to volatiles in the new tubing, and this will reduce after several minutes of operation. If the CableSnifferTM does not display 0 ppm, take it to a known "fresh air" environment, then perform the demand zero procedure as follows: Press and hold down the AIR/button (5) until a single tone sounds. Continue to hold the button down until the screen indicates that it can be released. If 0 ppm has not been achieved, repeat the demand zero procedure a few times. If 0 ppm $\underline{\text{cannot}}$ be achieved then the sensors have been damaged by continual exposure to high concentrations of fault gas and the CableSnifferTM must be returned to EA Technology.

11.3 Using the CableSniffer™ to Locate a Cable Fault

Following the report of a cable fault, the Electricity Company will follow a set procedure to detect the location of the fault. If the fault location is not obvious the procedure may include checking and replacing fuses in substations, identifying customers affected, and using pulse echo devices to obtain a 'distance to fault' reading ... etc. All of the above will give the Fault Engineer a 'target area' for the fault location. This target area will typically be 10 to 50 metres in length.

It is important to locate the cable using CAT technology, however, aerosol markers should not be used to mark the cable or test locations, as they produce gases that can affect the CableSniffer $^{\text{TM}}$ readings.

Before using the Searcher Bar or Drill system for the first time in the UK, it is recommended that the extract from the British Gas Code of Practice for Bar-holing, (addendum to BGC/PS/DIS6.3 Part B issue 1, August 1984) is read. The relevant parts of the Code have been reproduced in this Manual in Appendix A

Using the Searcher Bar, or Drill, 50 mm to one side of the cable, a hole is made through the paving. Some cable faults produce very small amounts of fault gas so it is important not to let the hole vent before a sample is taken. The CableSniffer™ Sensor Straw needs to be placed into the hole as soon as the Searcher Bar or Drill is removed. If the fault gases have reached this location the CableSniffer™ will produce a reading. A short delay occurs while the gas is drawn up the sample tube and a reading is displayed. This procedure is repeated across the target area until the highest reading is obtained. This is the location of the fault.

The gases produced by a cable fault tend to rise through the ground directly over the fault. If samples are taken within 24 hours of the fault occurring the gas will be concentrated directly over the fault with almost no gas detectable 2 metres away.

Over approximately 3 days the gases will spread out from the fault site and can be detected up to 10 metres away. The concentration of the gases over the fault will have dropped making the location of the fault less obvious. Faults have been located up to 6 weeks later but this will depend on the ground type (heavy soils hold the gases longer) and the integrity of the pavement.

In a low light environment, press any button to turn on the display backlight.

EA Technology can provide Searcher Bar Tar Plugs and Epoxy Filler Kits to make good any holes in the pavement surface.

11.4 Turning off the CableSniffer™

To turn off the CableSniffer[™], press and hold down the POWER/ENTER **(1)** button until "GOOD-BYE" displays, and then release the button. (You must wait for "GOOD-BYE" to disappear before you can turn the CableSniffer[™] on again.)

12 Batteries

Check the battery voltage periodically. Recharge the batteries before the voltage drops to 4.5V.

12.1 Displaying the Battery Voltage

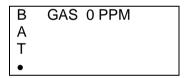
- 1. From the normal screen, press the DISP/ADJ button (3) to enter display mode.
- 2. Press the DISP/ADJ button (3) until the Battery Voltage screen displays.

BATTERY MIN. 4.5V BATTERY NOW 6.0V

3. To exit display mode, press the DISP/ADJ button (3) until the normal screen displays.

12.2 Low Battery Alarm

When the battery charge drops to near the lower limit, the CableSniffer™ displays a flashing warning.



From the time that this warning starts to flash there is a 15-minute period remaining before the CableSniffer™ shuts down. When the battery level drops to the minimum limit, the following screen displays, the alarm lights are on continuously, and the buzzer sounds a steady tone.

BATTERY MIN. 4.5V CHARGE BATTERY

12.3 Recharging NiMH Batteries

- 1. Turn off the CableSniffer™
- 2. Plug the charger into the CableSniffer™'s battery charger connector.
- 3. Plug in the mains charger to charge the CableSniffer™, a full charge takes between 8 to 12 hours (see Section 6.7)
- 4. Unplug the supply and the charger before using the CableSniffer™.

13 Low Flow Alarm

If the CableSniffer™'s sampling system becomes restricted or blocked (e.g. fouled probe, blocked filter, pinched tube) the following screen displays;

FAIL LOW FLOW LEVEL

When this screen is displayed the buzzer sounds a steady tone, the alarm lights are on continuously, and the air pump shuts off automatically to prevent damage.

Clear the blockage and press the RESET/SILENCE button (2) to turn off the alarm and restart the pump. If the low flow condition still exists then the CableSniffer™ will go into alarm again. If the condition cannot be corrected then the unit will need to be returned to EA Technology for repair.

14 Sensor Failure Alarm

The CableSniffer™ constantly monitors itself for correct operation. The CableSniffer™ alerts with both audible and visual alarms if a malfunction occurs.

FAIL SENSOR

If this occurs, the CableSniffer™ will need to be returned to EA Technology for a new sensor to be fitted and calibrated.

15 Specifications

15.1 Sensor

Detection Principle: Catalytic combustion

Operating Life: 2 years under normal conditions

15.2 Indicators

Main Display: 4 x 20 Liquid Crystal Display with backlight

Alarm Indication: 2 x LEDs

15.3 Power Supplies

Internal Batteries: 4 x 10000 mAh NiMH D Cells

Typical Operating Time: 24 hours continuous

15.4 Dimensions

Material: High-impact Polycarbonate-polyester blend

Size: 267 x 150 x 178mm

Weight: 2.25 Kg

15.5 Environmental

Operating Temperature: -10 to 40 degrees C

Humidity: 0 - 95% RH non-condensing

IP Rating: 54

16 Warranty Policy

What does the warranty policy cover?

EA Technology products and accessories are warranted against defects in material and workmanship for twelve months from the date of despatch from our premises.

During the warranty period, EA Technology will, at its option, either repair or replace products, parts or accessories which prove defective.

What is not covered by the warranty policy?

The following are not covered: damage caused by accident, misuse, abuse, product modification or neglect; damage resulting from failure to follow instructions contained in your operating manual; damage resulting from the performance of repairs by someone not authorised by EA Technology.

Warranty policy for repairs

Repaired products are warranted against defects in workmanship and materials for a period of six months, or the remainder of the original warranty period, whichever is greater.

For warranty repair, please contact EA Technology Product Support:

Email: product-support@eatechnology.com

Telephone: +44 (0)151 347 2293

17 Calibration

Calibration interval: 12 months

Your application may require a different calibration interval dependant on the frequency of use. The calibration interval should begin on the date the instrument is placed in service.

18 Repair

For information on our repair procedure please contact EA Technology Product Support:

Email: product-support@eatechnology.com

19 Waste Electrical and Electronic Equipment Directive (WEEE)

EA Technology is a member of an approved compliance scheme as defined by the WEEE directive. When an EA Technology product reaches the end of its operational life, it must be recycled by a licensed waste management operator, or returned to EA Technology for recycling.

20 Note

EA Technology has a policy of continual product development and enhancement. Consequently, there may be minor variations in specifications or operation that are not covered in this operating manual.

Every effort has been made to ensure that the information provided in this operating manual is accurate at the time of going to print.

If any errors or omissions are noticed, please notify: product-support@eatechnology.com

21 Product Support

Email: product-support@eatechnology.com

Freephone: 0800 032 6657 (UK only)

Tel: +44 (0)151 347 2293

22 Contact Us

UK Head Office

EA Technology Ltd Capenhurst Technology Park

Chester, UK, CH1 6ES

Tel: +44 (0)151 339 4181

Email: sales@eatechnology.com

Freephone: 0800 027 7243 (UK only)

US Corporate Office

Don Genutis, President1001 E.

Baker St., Suite 200 Plant City, FL 33563 **Tel:** +1 813 752 6051

Email: don.genutis@eatechnologyusa.com

Middle East Office

Alan Preece, Manager

P.O. Box 46153

Abu Dhabi UAE **Tel:** +971 2 673 5326

Email: alan.preece@eatechnology.com

Australia Office

Dr Keith Beven, Managing

Director

EA Technology Australia 7/34 Commercial Road

Newstead QLD 4006

Tel:

+61 07 3257 3096

Mobile:

+61 07 3990 1450

Email:

keith.beven@eatechnology.com

China Office

Dr Yuan Tian - Manager

Room 27, 47th Floor Hong Kong New World Tower

300 Huaihai Zhong Road

Shanghai 200021

China

Tel: +86 (0)21 5116 2858

Email: chinaoffice@eatechnology.com

Singapore Office

Victor Chan, Managing Director

EA Technology Asset Management Pte Ltd

8 Ubi Rd 2, Zervex, #03-08,

Singapore 408538

Tel: +65 6634 3591

Mobile: +65 9438 1061

Email: Victor.Chan@eatechnology.com

Notes

All rights reserved. No part of this publication may be reproduced or transmitted in any form or by any means electronic, mechanical, photocopied, recorded or otherwise, or stored in any retrieval system of any nature without the written permission of the copyright holder.

© EA Technology Ltd 2003 - 2013

EA Technology Limited Capenhurst Technology Park Capenhurst, Chester UK CH1 6ES

 tel
 +44 (0) 151 339 4181

 fax
 +44 (0) 151 347 2404

 email
 sales@eatechnology.com

 web
 www.eatechnology.com





















